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Faculty Senate - International SOS Slides from October 21, 2013 Meeting

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International SOS

Who is International SOS?

World’s leading provider of medical assistance, international healthcare, security services and customer care.

- Worldwide network of 27 assistance centers, 35 clinics and a fleet of air ambulances
- Over 8,000 employees, 33% are medical professionals, operating in more than 75 countries
- Established global network of over 75,000 credentialed medical, legal and security providers

“From the beginning, our company was founded on the principle of putting the member first. Our teams work closely together so the customer is at the heart of every decision.”

- Nick Peters, CEO, Americas Region, International SOS
Membership Provides

Reassurance
- One call will immediately start resolution to your situation – whether an emergency or routine advice

Quality Medical Care
- Confidential medical advice from experienced, Western-trained doctors
- Providers are credentialed by our medical staff to ensure quality treatment

Peace of Mind
- An experienced, culturally knowledgeable partner who operates in over 70 countries is there to help you

Convenient Access
- 24/7 coverage, 365 days per year offering expert advice in 70 languages
- Comprehensive, up-to-date members-only website to keep you informed

Trusted by Leading Institutions
International SOS Global Statistics

9 Million Calls per year
1 Call every 3.5 seconds
1,241,699 Cases

Global Network of Providers: 76,144
Medical Providers: 64,363
Technical Providers: 11,781
including Aviation & Security

Last Year 19,298 Evacuations & Repatriations
Average 1.3 Evacuations Per Hour Every Day

Our Worldwide Reach

International SOS has:
79 offices,
27 assistance centers,
35 international clinics and
400+ remote medical facilities across
5 continents.
International SOS
Online Programs

Accessing Scholastic Traveler Portal

www.internationalsos.com

- Select Members Login
- Enter member #11BCAS080063
Assistance App availability

- **Android**: 2.1 and higher
- **BlackBerry**: OS 4.5 and higher
- **iPhone**: iOS 4 and higher
- **Android**: 2.1 and higher
- **BlackBerry**: OS 4.5 and higher
- **iPhone**: iOS 4 and higher

- One-click call for assistance from nearest alarm center
- Link to country search
- Link to latest alerts for your current country
- Links to medical and travel security information for your selected country

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International Travel Registration through CIE Website

Managed by the Center for International Education

IRIS and the International Travel Registration

- The Center for International Education (CIE) will be the last step in the IRIS Travel Authorization (TA) process
- Completion of the International Travel Registration (on the CIE website) is mandatory for IRIS Travel Authorization approval.
Who completes International Travel?

- All Knoxville campus faculty and staff
  - Traveling on University funds
  - Traveling on University Business without University funds

The International Registration webpage  international.utk.edu
International Travel Registration Home Page

International Travel Registration Faculty/Staff

<table>
<thead>
<tr>
<th>Term</th>
<th>Year</th>
<th>App Deadline</th>
<th>Deadlines</th>
<th>Start Date</th>
<th>End Date</th>
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</thead>
<tbody>
<tr>
<td>Fall 2019</td>
<td>5/31/2019</td>
<td></td>
<td>Waiting Admission</td>
<td>5/31</td>
<td>6/30</td>
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<td></td>
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<td>5/31</td>
<td>6/30</td>
</tr>
<tr>
<td>Full Summer 2019</td>
<td>5/31/2019</td>
<td></td>
<td>Waiting Admission</td>
<td>5/31</td>
<td>6/30</td>
</tr>
</tbody>
</table>

* **Information:** All applicants must complete the application process by the deadline date and be able to complete pre-departure meetings prior to the term's application deadline.

Program Description:

International travel registration is critical to the University’s risk management program and will allow the University to communicate with faculty, staff, and students in the event of an emergency. Registration is also required for faculty, staff, and students to receive emergency assistance from International SOS.

All faculty and staff traveling abroad (University-sponsored events) must register through the University’s registration system. This includes domestic travel to events, conferences, and study abroad programs. If you are attending an event off-campus, you must complete the registration process.

Please click the “Apply Now” button to begin the registration process. We will ask you to provide information about your travel plans and contact information for the registration process. This information is necessary for emergencies. When you register, you will receive a confirmation with your registration information.

Please note, when you begin your application, you will be prompted by the system to enter a form identifying which international travel you will be engaging in. The lines and corresponding dates as follows:

Int’l Travel Registration Home Page Cont’d

Please note: When you begin your application, you will be prompted by the system to enter a form identifying which international travel you will be engaging in. The lines and corresponding dates are as follows:

- Fall August 20 (September 1)
- Spring January 1 - May 1
- Summer May 1 - August 23

You will also be prompted to choose the city(ies) to which you will be travelling. If your location is not listed, please contact: Asia/Middle East: asiastaff@utk.edu

If you have any questions or need assistance with the application process, please contact: Asia/Middle East: asiastaff@utk.edu

Additional Helpful Links and Information:

- The University can be found online (External Link)
- The international travel registration system (External Link)
- The International SOS website (External Link)
- The University of Tennessee website (External Link)
- The University of Tennessee Travel Insurance website (External Link)
- The International SOS website (External Link)
- The University of Tennessee website (External Link)
- The University of Tennessee website (External Link)
- The University of Tennessee website (External Link)
- The University of Tennessee website (External Link)
- The University of Tennessee website (External Link)
- The University of Tennessee website (External Link)
Faculty/Staff (individual homepage)

Required for Registration

- International Teacher Identity Card Application (valid for one year from date of issue) $25 cost (internal transfer is possible for faculty/staff)
- Six on-line Signature documents
- Two questionnaires (logistical information and emergency contacts)
Faculty/Staff traveling to countries with State Department Warnings

- One extra questionnaire required with additional logistical information and in-country contact.

Travel Warning Countries

- US State Department - travel.state.gov