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City of Germantown Employees Complete MMA Level III

Twenty-one representatives from 12 different departments in Germantown completed the third level of the Municipal Management Academy (MMA) in June.

The course, offered by the **UT Municipal Technical Advisory Service (MTAS)**, began in January 2011 and concluded in June 2013. The MMA program is an intensive educational experience that focuses on practical management skills. Level I participants must complete all eight of the required sessions for a total of 32 hours to be awarded a Municipal Management Academy Level I certificate.

Level II participants must complete 32 hours of Level II sessions, which must include the four required sessions and four elective sessions, to be awarded
(continued on page 2)

MADE IN TENNESSEE BILL SIGNED BY GOVERNOR HASLAM

Tennessee Governor Bill Haslam signed into law the Made in Tennessee Act, a project that promotes Tennessee manufacturers and products. Vice President of Public Service Dr. Mary Jinks, **UT Center for Industrial Services (CIS)** Executive Director Dr. Paul Jennings, Rep. Jason Powell and other members of the state legislature were in attendance at the bill signing.

CIS launched the Made in Tennessee website last year to highlight state businesses and manufacturers.

This act amends *Tennessee Code Annotated*, Title 4, Chapter 3, Part 7 relative to promoting certain goods and products. It supports CIS in its program that promotes Made in Tennessee products. Under the program, producers will register with CIS to receive recognition as a manufacturer and promote their products. It gives both businesses and individuals information that will help promote the sale of Tennessee-made products.



Governor Bill Haslam, seated, signed the Made in Tennessee Act, with Vice President of Public Service Dr. Mary Jinks (second from right) and UT Center for Industrial Services Executive Director Dr. Paul Jennings (right end) along with other members of the state legislature in attendance.

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CTAS's JON WALDEN MODERATES DIGITAL GOVERNMENT SUMMIT

UT County Technical Assistance Service (CTAS) Manager of Information Technology and Environmental Services Jon Walden moderated a discussion panel at the 2013 Tennessee Digital Government Summit in Nashville in May.



Jon Walden

The panel's experts focused on lessons learned for government partnerships with vendors. The panel consisted of representatives from the city of Memphis and Maury County. The purpose of the Tennessee Digital Government Summit is to provide a forum in which leaders across the state can meet to share ideas for improving information technology in the government sphere. ■

Made in Tennessee Bill Signed by Governor Haslam

(continued from page 1)

"We're happy that Rep. Powell introduced the bill and asked us to coordinate the project and continue our efforts with the Made in Tennessee website," Jennings said. "The bill had strong support in the legislature and by the governor, which shows the importance that our state places on manufacturing. We are seeing a resurgence of manufacturing and production in Tennessee, and we want to bring attention to all of these businesses. Since we launched the website last year, we've had good participation and heard many positive comments. We think it will be a great tool to lift up and promote Tennessee manufacturers." ■

City of Germantown Employees Complete MMA Level III

(continued from page 1)

a Municipal Management Academy Level II Certificate. Level III participants must complete a 20-hour practicum, plus three four-hour sessions to be awarded a Municipal Management Academy Level III Certificate.

The three practicum presentations in Germantown resulted in management improvements that can be used on a city-wide basis and included an on-boarding program, a municipal intern policy for the police department and an in-house leadership development program. One participant commented that now he sees himself not just as a fire department employee, but as a city of Germantown employee. ■

Fall TAMCAR Conference Scheduled

The fall conference of the [Tennessee Association of Municipal Clerks and Recorders \(TAMCAR\)](#) is set for Sept. 25-27 at the Embassy Suites Conference Center in Murfreesboro.



Participation in this training program will help prepare municipal employees for the challenges of public service. By participating in this course, they are joining an outstanding group of municipal professionals who realize that education is a life-long process.

The credit hours earned by completing the institute or academy will be posted to the participants. These hours will apply toward their state certification and the International Institute of Municipal Clerks certification if they are a member of IIMC. These hours will also apply as elective hours toward [Municipal Administrative Program](#) certificates. Many of these hours may also satisfy the continuing education requirements that are mandatory to maintain certifications including the [Certified Municipal Finance Officer \(CFMO\)](#). ■

CIS Recognized as Corridor Champion

At the Tennessee Valley Corridor (TVC) Summit in Oak Ridge in June, the [UT Center for Industrial Services \(CIS\)](#), Congressman Chuck Fleischmann, the Tennessee Valley Authority (TVA) and the Y-12 National Security Complex were each presented with the Corridor Champion Award.

Each year, the Corridor recognizes extraordinary leadership in helping to advance the objectives of the Tennessee Valley Corridor through: enhanced national visibility of the Corridor, contributions to economic development within the Corridor, leadership in development of advanced technology and the promotion of collaborative efforts within the Corridor.

During the TVC's 18-year history, award winners have included Senator Lamar Alexander, former Congressman Zach Wamp, former co-chair of the Appalachian Regional Commission Anne Pope and former Congressman Bart Gordon, to name a few.

"In a short period of time, Congressman Fleischmann has become a true champion for all that is good about our region, and he is a real leader for the continued growth and effectiveness of the Corridor," said Gerald Boyd, TVC executive committee member who presented the award. "The success of the summit is largely due to his efforts, and for that we are all very grateful."

This was the first year organizations were recipients of the prestigious award.

"TVA, UT CIS and Y-12 each provide a unique legacy that has helped shape our region, as well as had an impact nationally and internationally. Each has been and will

continue to be a major economic development asset to our region," said Boyd. "Since 2013 marks important milestones for each of them, we wanted to take the opportunity to recognize their outstanding contributions to our region."

CIS celebrates its 50th anniversary this year; the Y-12 National Security Complex celebrates its

70th anniversary; and TVA marks its 80th anniversary this year.

Since the first TVC Summit was held in Oak Ridge in 1995, the TVC has helped link the science and technology assets in the Tennessee Valley into a nationally recognized regional economic development effort. The mission of the TVC is to sustain the region's existing federal missions, to compete for new missions, and to leverage public/private relationships for high-quality job growth.

For more information about the Tennessee Valley Corridor, visit www.TennValleyCorridor.org, and follow the Corridor at www.facebook.com/TennesseeValleyCorridor. ■



TVC Executive Committee Member Gerald Boyd presents the Champion Award to Vice President of Public Service Dr. Mary Jinks and CIS Executive Director Dr. Paul Jennings.

MTAS to Host Weekend Session of Elected Officials Academy

The **UT Municipal Technical Advisory Service (MTAS)** is hosting an Elected Officials Academy (EOA) Level I in Johnson City, and the dates fall on a Friday and Saturday to make it easier for elected officials to participate.

To register, either visit the MTAS website (<http://www.solutionpoint.tennessee.edu/TPOnline/TPOnline.dll/MTASHome/>) or call your MTAS training consultant and register with Sandy Selvage at (865) 974-0411. For those

who register online, please remember to sign up for each of the five classes. The cost is \$200, which includes dinner on Friday and breakfast on Saturday.

The Level I academy will begin at 1 p.m. on Friday, July 19 at the City Hall, 601 East Main Street (enter through the front door where a sign will direct participants to the room). ■

MTAS Welcomes Two New Municipal Management Consultants

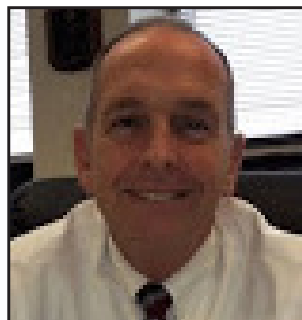
Honna Rogers recently started with the **UT Municipal Technical Advisory Service (MTAS)** where she will be responsible for 35 cities in the southeast Tennessee and Chattanooga area. She will serve the area from a new MTAS office located in Chattanooga.

Rogers comes to MTAS from her position as town manager in Signal Mountain, where she served for five years. Prior to her time in Signal Mountain she held the two-year Public Management Fellowship appointment, serving in four cities as well as with the Athens Utilities Board and the Southeast Tennessee Development District. Rogers has also served as the assistant to the city administrator in Sevierville.

"I have had the opportunity to work with municipalities of various sizes and charter setups," Rogers said of her experience. "I have enjoyed working with the city managers and mayors from these municipalities and adapting recommendations and projects to fit their needs. More than anything, I enjoy providing service to the municipalities." This broad experience will be a valuable asset to MTAS and the



Honna Rogers



Jeffery Broughton

southeast Tennessee cities she will be serving.

Jeffery Broughton is the second new general management consultant and will be serving 39 cities in Middle Tennessee, including Nashville. Tennessee officials may know Broughton from his tenure in the cities of Oak Ridge, where he was city manager from 1986 to 1995, and most recently Bristol, where he has served as city manager since 2004. In addition he served as city manager of Henderson, Ky., and as assistant city manager in the cities of Decatur and Centralia, Ill.

"I hope my experience provides a solid foundation from which to build and enhance the programs and projects of MTAS and client municipalities," Broughton said.

It's also worth noting that Broughton was selected by the Tennessee City Management Association as the City Manager of the Year in 2012. His background and extensive familiarity with Tennessee local government will be put to use in his new position with MTAS. ■

Two New Employees Join LEIC

The **UT Law Enforcement Innovation Center (LEIC)** has added two new employees. Brent Lackey is a training coordinator with LEIC, and Karen Smith joined the center as a training consultant.

Prior to working with LEIC, Lackey spent seven years with UT Conferences and Non-Credit Programs as a senior conference specialist. He worked closely with the Destination Imagination organization assisting in coordination of the Global Finals event, a 15,000-attendee international event. Most recently he coordinated and delivered the UT Kids U Summer program. Lackey holds a bachelor's degree in political science from UT Knoxville.

Karen Smith joined LEIC in June after serving nearly 14 years as a police officer and detective at the Jacksonville Sheriff's



Brent Lackey



Karen Smith

Office in Florida. She served in the patrol and task force divisions for three years and in the crime scene unit for the remainder of her career. She was the training coordinator for the unit for three years and chaired a curriculum development committee that presented several courses at the Northeast Florida Law Enforcement Training Center.

Smith has completed more than 500 death investigations and more than 8,000 violent crime investigations. She has served as an expert witness in bloodstain pattern analysis, trajectory reconstruction and crime scene reconstruction in both the Fourth and 18th Florida Judicial Circuits.

Smith holds a master's of science degree in forensic science from the University of Florida and a bachelor's of arts degree in criminal justice from the University of North Florida. ■

New Program Manager Joins Naifeh Center

Dr. Gary Peevely will join the **UT Institute for Public Service (IPS)** as the new program manager for the **Naifeh Center for Effective Leadership**. He will start his new position on July 1 and will be based in the IPS central office.

Peevely currently is an associate professor in the Carter & Moyers School of Education and the Executive Leadership and Education Leadership doctoral programs at Lincoln Memorial University. From 1997 to 2009, he worked at Tennessee State University in several different capacities including director of the Center of Excellence: Learning Sciences. He was the superintendent of Rogersville City Schools from 1981-1992, and he has served as director of finance for federal programs and superintendent assessment and training for the Kentucky Department of Education. While there

he implemented the Support Educational Excellence in Kentucky funding program within the Kentucky Education Reform Act.



Dr. Gary Peevely

He graduated with a bachelor's degree in elementary education from Lincoln Memorial University, received his master's in the same discipline from Union College and received his doctorate in education administration from the University of Tennessee, Knoxville.

"Dr. Peevely was one of an excellent pool of candidates we had for this position," said Dr. Mary Jinks, vice president of public service. "I'm excited with his extensive background in education and leadership programs and know he will be a great addition to the Institute for Public Service." ■

Long-time Employee Retiring

After 35 years at The University of Tennessee and 23 with the [Institute for Public Service](#), Publications Assistant Judy Wilhite has retired. She started at UT in 1978 and came to IPS after working at the Institute of Agriculture.



Judy Wilhite

During her time at IPS, Wilhite produced thousands of communications marketing pieces for all of the IPS agencies, served on the institute's Employee Relations Council (ERC) as well as the university's Employee Relations Advisory Board and its ERC. She's also served on the IPS annual conference planning committee a number of times during her tenure, and donated her time to countless volunteer projects.

From the many friends she's made during her time at IPS, here are a few comments:

"Judy has always been a tremendous help with my work at IPS. Her willingness to assist with any and every project was always greatly appreciated. Her passion for providing quality publications and materials for our customers was evident in her ability to perform above and beyond what was expected. All of us will certainly miss her presence at the Institute for Public Service, but she truly leaves a legacy behind in all the many projects and publications that will remain even after she is gone. I will miss working with her and wish her the very best in this new season of her life ... Enjoy retirement, Judy! You certainly deserve it!!"

— Dr. Macel Ely, MTAS Training Program Manager

"Working with Judy is like a dream come true for me. She has always been very creative, quick to get things done and honest in her guidance and suggestions. I can send her the most diverse content, and she puts together a very professional and elegant publication. Judy works with all of the IPS agencies and has internalized all of our acronyms, customer groups and even what counties our cities reside in! Judy is fun and energetic and has always provided the best customer service to this customer and I will miss working with her very much. Judy, I wish you a very fulfilling and exciting retirement!"

— Frances Adams-O'Brien, MTAS Librarian

"Over the past 20 years Judy has helped me create and edit numerous publications. I've learned a lot from her, and I will miss working with her. She was always open to trying new ideas but she also made sure we adhered to the publication guidelines. She is going to be hard to replace."

— Mary Ann Moon, CTAS E-learning Specialist

"It has been a pleasure to work with Judy for several years and on numerous projects. We almost always have a "Judy Job" in progress in our facility. She has always been considerate, efficient and professional. We here at Graphic Arts consider Judy as part of our family; she will be missed, and we wish her all the best in retirement."

— Jack William, Director, Graphic Arts Services

"Judy has certainly been an asset for IPS. Her knowledge of UT graphics guidelines, and the relationships she's built with internal customers and external vendors have been invaluable. We are going to have some big shoes to fill in finding her replacement."

— Dr. Mary Jinks, Vice President of Public Service

Staff Applause



Brian Lane



Walter Idol



Patty Wells



Martha Kelley



Tammy Gage



Beth Paton

To: Wendy Eddy, CIS

For several years now I have had the privilege of working with **Brian Lane** and **Walter Idol** on several of the various OSHA training institute courses through our successful partnership — Southeastern Education Center of the Federal OSHA Training Institute between the University of Tennessee and NC State University.

Of course, both Brian and Walter are wonderful people and a delight to be around. However, the purpose of this correspondence is to echo that very same sentiment about several others in your organization. In no particular order, I would like to acknowledge the outstanding contributions of **Patti Wells**, **Martha Kelley**, **Tammy Gage** and **Beth Paton**. For several years now, and in every instance over goodness knows how many programs, each of them has always been so helpful and courteous in performing their respective responsibilities that help to make these programs possible. Their positive attitudes and individual initiative reinforce an atmosphere of professionalism and extraordinary competence that all public and private sector organizations seek to achieve in daily interactions with partners, customers and the public.

Congratulations to you and other people in your organization who have managerial responsibilities at the Center for Industrial Services. Whatever you are doing, it really seems to be working well through the outstanding contributions and performance of these fine folks.

Paul P. McCain, Construction Program Chair, Southeastern Education Center



Libby McCroskey

To: Libby McCroskey, CTAS

It was great seeing you in Pigeon Forge. Thanks so much for all your hard work on all the changes the legislature passed for County Clerks. You always do a fantastic job keeping us informed and up to date. Also, thanks to CTAS for getting Macel Ely to do the Ice Breakers program. That was great! Everyone loved it.

Janice A. Butler, President, Tennessee Association of County Clerks

To: Dr. Mary Jinks and Chuck Shoopman, IPS

There is an old song that Judy Collins covered decades ago titled "Both Sides Now." Well, in the past few months, I have enjoyed the opportunity to experience UT CIS from a different perspective than I did for more than 30 years before my 2004 retirement.

I cannot say enough about the responsiveness, attitude, integrity and commitment to service delivery that **Paul Middlebrooks** has provided to Pershing Yoakley & Associates and its newest affiliate, PYA Analytics, LLC.



Paul Middlebrooks

Our parent firm, which celebrates its 30th birthday in December, has never accepted federal funding. The new entity — PYAA — will, so we have a variety of issues ranging from DCAA compliance to the GSA Schedule. As PYAA's Chief Operating Officer, I have relied on and benefited on several occasions from Paul's expertise and commitment to customer service.

Tom Ballard, PYA Analytics, LLC

IPS July Calendar and Posts

◆ CIS

- July 8 OTI511 Occupational Safety and Health Standards for General Industry, Germantown
- July 8 8-Hour Site Worker Refresher (HAZWOPER), Knoxville
- July 8 8-Hour Emergency Response Refresher, Knoxville
- July 15 Entry Level Photovoltaic Design and Installation, Nashville
- July 16 Hazardous and Special Waste, Jackson
- July 16 Toyota Kata: A Management System for Sustaining Lean/Continuous Improvement, Knoxville
- July 16 Advanced Government Contract, Oak Ridge
- July 17 8-Hour Excavation Competent Person/Trench Safety, Jackson
- July 17 Toyota Kata: A Management System for Sustaining Lean/Continuous Improvement, Chattanooga
- July 17 Advanced Government Contracting, Nashville
- July 18 Tennessee Environmental Regulatory Overview (TERO), Nashville
- July 18 8-Hour Confined Space Overview, Jackson

◆ CTAS

- July 21 Fraud Prevention, Franklin
- July 23 Fraud Prevention, Johnson City
- July 24 Fraud Prevention, Knoxville
- July 30 Fraud Prevention, Jackson

◆ LEIC

- July 12 Tactical Response to Traffic Stops, Cookeville

◆ MTAS

- July 3 Financial Reporting I, Columbia
- July 9 Risk Management and Safe Workplace, Spring Hill
- July 10 Privacy and Cyber Risk Exposures, Nashville
- July 11 Privacy and Cyber Risk Exposures, Collegedale
- July 15 Privacy and Cyber Risk Exposures, Jackson
- July 16 Privacy and Cyber Risk Exposures, Bartlett
- July 19 Financial Reporting II, Memphis
- July 19 Elected Officials Academy, Level I, Johnson City
- July 24 Financial Reporting II, Jackson
- July 24 Financial Reporting II, Knoxville
- July 30 Privacy and Cyber Risk Exposures, Knoxville
- July 31 Privacy and Cyber Risk Exposures, Morristown
- July 31 Financial Reporting II, Columbia

RECRUITMENT

◆ CIS

MEP/Solutions Program Manager, Nashville

NEW HIRE

◆ NAIFEH CENTER

Gary Peevely, Program Manager, Knoxville

RETIREMENT

◆ IPS CO

Judy Wilhite, Publications Assistant, Knoxville

DEPARTURE

◆ MTAS

Amber Sanderson, Coordinator, Knoxville

STATE SERVICE LONGEVITY

- John Collier, CIS 6 years
- Wendy Eddy, CIS 4 years
- Jeff Metzger, CTAS 6 years
- Chris Payne, CTAS 14 years
- Dwaine Raper, CIS 6 years
- Chuck Shoopman, IPS CO 22 years
- Kay Stegall, MTAS 10 years
- Steve Thompson, IPS CO 3 years
- Judy Wilhite, IPS CO 35 years



the EXCHANGE

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In Memoriam

Teresa Ann Davis



MTAS has lost a bright light in the organization with the passing of Teresa Ann Davis. Tess, as we all knew her, lost a short battle with cancer on May 31, 2013. Tess will be sorely missed by all of us at MTAS who have had the pleasure of working with her over the last nine years.

Tess began her tenure at the University of Tennessee at the Department of Nutrition in 2002 and then moved to MTAS in 2004 where she worked on the business team doing just about everything and anything that needed to be done. She was the center of the business universe at MTAS keeping us all in line with our travel requests, human resource needs, paying our bills and putting money in the bank.

We think the best way to share our love for Tess is through our individual remembrances.

Armintha Loveday:

"Tess was such an intelligent and caring person who had very strong faith. She loved kids, and she loved it when some would come by to visit her here at work, and she loved hearing tales of all my wild antics leading VBS in the summer. One of my most favorite memories is her wearing that toboggan on her head when it was cold in here, and I would call her "Toboggan Tess." She would just laugh and tell me I should get one to wear! Maybe I will this winter in her memory."

David Angerer:

"Except for my wife, Tess probably had more pictures of my grandkids than any person I know. I hardly ever had a conversation with her in which she didn't ask about these kids and could recite each of their names (Julia, Dahlia, Jack, Sean and Michael). How many people could do that? Or would take the time to be so interested in someone else's family? She frequently asked for copies of photos of the kids and, being a proud grandfather, I was happy to oblige. Then, a while back, when visiting the Knoxville office, I noticed that she had kept many of these snapshots — and that she seemed to enjoy them as much as I do. That was Tess. Such a lovely woman."

Sally Thierbach:

"All of us at MTAS are mourning a great loss. We are mourning the warm welcome and greeting "Hey, Bud" and that great big smile accompanied with a bear hug. And, since I wasn't in the office as often as everyone else, I got the soft whisper of "I love you" in my ear. Tess was not just a co-worker, but a dear friend and I will miss her greatly. From every great loss, I try to learn or gain something from it. And, with losing Tess, I am learning to care more deeply for my family, friends, neighbors and co-workers. After all, that's why everyone loved Tess; she cared so

deeply for each and every one of us and our families. When I asked her husband, Shelby, "How did Tess love each and every one of us so much?" He said simply, "She prayed about that." Well, her prayers were answered, and we at MTAS have been gifted with knowing her and learning that great lesson."

Sharon Rollins:

"Tess loved everyone, and that invited us to love her. We are not all lovable at times. But, that didn't matter — Tess had made up her mind to love anyway. That and her strong faith defined her."

Dale Wolfe:

"I worked with Tess for five and half years and probably spent more waking hours with her than Shelby and Bruiser (her dog). She was so helpful in getting me up to speed on the many details of working at MTAS, and I will be forever grateful to her. We will all miss her very much, but I am confident that I will get to see her again one day."

Jim Thomas:

"The only thing bigger than her smile was her heart ... a heart she shared with each of us ... a heart that she still shares with us as we try to fill the hole in ours."

Dr. Mary Jinks (IPS):

"Tess was a bright light for both MTAS and IPS. She was always friendly and helpful and never met a stranger, and she was a very talented, dedicated employee. I know all of IPS will certainly miss her."

Jane Davis (IPS CO):

"I'll see ya later, Bud."

In Memoriam
Teresa Ann Davis



Tess Davis
by Margaret Norris

*Her smile
Her laugh
Our joy*

*Her Itzhak Perlman
Her doggie duets
Our cultural delight*

*Her techno gadgets
Her cartoons
Our sharing*

*Her pictures
Her cartoons
Our sharing*

*Her will
Her dedication
Our appreciation*

*Her coffee
Her crumpets
Our tea party*

*Her ethics
Her experience
Our respect*

*Her Shelby & Andrea
Her Bruiser
Our family too*

*Her warmth
Her caring
Our bud*

*Her absence Our loss forever
We love you, Tess — Goodnight, sweetheart. We'll catch you on the flip side.*