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The Exchange Newsletter

Institute for Public Service (IPS)

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5-2010

## Exchange May 2010

Institute for Public Service

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# the EXCHANGE

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*University expertise for community and workplace needs*

## Crime Scene Management Course Goes to Florida

The UT Law Enforcement Innovation Center (LEIC) took its training on the road once again with a course for Florida Department of Corrections employees.

LEIC Training Specialist Mandy Johnson and instructors traveled to Live Oak, Fla., to conduct the Crime Scene Management in Correctional Institutions course. More than 30 Department of Corrections employees, including inspectors and correctional officers, participated in the training. Secretary for the Department of Corrections Walter A. McNeil, Deputy Secretary for Corrections Richard D. Davison and Inspector General Gene Hatcher also attended the course.

The 40-hour class lasted five days and taught correctional facility employees crime scene photography and documentation, evidence collecting techniques, bloodstain pattern analysis and more. The training was beneficial for correctional facility crimes such as an inmate attack on a correctional officer, another inmate or themselves.

"Participants found the information extremely helpful because the environment  
(continued on page 5)



## MTAS, CTAS Group Studies Fire Mortality Rate

The UT Municipal Technical Advisory Service (MTAS) and UT County Technical Assistance Service (CTAS) are part of a task force that has been formed to guide the development and application of research into Tennessee's high fire mortality rate.

Tennessee has been in the top five listing for fire deaths in the country for many years without a clear-cut explanation. While the usual suspects, including lack of fire alarms, low income, low education and other factors, have been identified as playing a role, none, neither separately nor together, truly explain the consistent ranking in fire deaths.

MTAS hosted the inaugural meeting of the group consisting of local government, university researchers and staff, state and federal officials and members of the renowned FireTeam USA from Brentwood. MTAS, led by Gary West and including Chris Shults and Melanie Purcell, and CTAS, including Mike Meyers, Kevin Lauer and Erin Kettelle, are partnering with Dr. David Folz of the UT Knoxville Political Science Department to staff the research project and assemble the available data from all sources. A preliminary report is anticipated in the fall. More than 20 people attended the first meeting, and more than 50 have been invited to participate in the ongoing project.

Funds for the initial phase have been provided by the Tennessee Fire Chiefs Association, the Tennessee Fire Inspectors Association and MTAS. For more details or to join in this monumental effort, contact West at (865) 974-0411.

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# CTAS Team Developing Statewide Information Database to Assist Counties

The [UT County Technical Assistance Service \(CTAS\)](#) is in the process of undertaking a statewide research project.

The goal of this research project is to combine county level financial audit data with other types of social data to give the most accurate profile possible of Tennessee counties. All of the [Institute for Public Service \(IPS\)](#) agencies hold a wealth of data that is not always just specific to the agency. CTAS hopes to compile as much available data as possible from not only IPS agencies but also from other state agencies.

CTAS has created key relationships with other state agencies that focus on county-level data collection such as the Tennessee Department of Corrections, the Division

of County Audit and the Department of Education. By compiling the data in a central database, CTAS will be able to compare Tennessee counties on a multitude of variables. This information will be useful to CTAS staff and to county officials in policy decisions.

The project, overseen by Jon Walden, involves many members of the CTAS staff. Erin Ketelle is in charge of building and maintaining the database. Mike Meyers is working on the Web site development and the mapping features the Web site will have. The Web site will be the way the information in the database will be accessed. Lynne Holliday is working on financial audit data; while Brett Howell is working on various social datasets. ■

## *Applications Sought for IPS Scholarships*

Applications are now being accepted for the [Mary and Jack Jinks Scholarship](#) and for the [Jim and Marie Murphy Graduate Scholarship](#).

The Jinks scholarship is open to children and family members, who are undergraduate students of IPS employees and retirees. The Murphy Scholarship is available to graduate students who are children of the County Officials Association of Tennessee employees and to children of the [UT County Technical Assistance Service \(CTAS\)](#) employees. The applications can be downloaded from [www.ips.tennessee.edu](http://www.ips.tennessee.edu), and the deadline is May 15.

The [UT Municipal Technical Advisory Service \(MTAS\)](#) and [UT County Technical Assistance Service \(CTAS\)](#) held its first sessions of the Pioneer Academy in Tracy City with 20 participants. The Pioneer Academy provides training for city and county elected officials in distressed and rural counties where officials have not participated in training in a period of years. The training is the result of a grant awarded to the [Institute for Public Service \(IPS\)](#) from the Tennessee Department of Economic and Community Development.





# Changes in State Benefit Program on the Horizon

UT Institute for Public Service (IPS) employees may have already received mailings from the state of Tennessee regarding changes in its benefits.

Changes in the pharmacy plan will take place July 1 when CVS Caremark will become the pharmacy benefits manager for all plan members. CVS Caremark was awarded the contract through a bid process.

Health insurance coverage changes will be effective in 2011. The state's health care claims have increased from less than \$600 million to almost \$1.3 billion in eight years. Therefore, the state is reviewing its benefits in order to keep coverage affordable to its employees.

Employees will continue to be informed through postcard and newsletter communication or they can go to [www.state.tn.us/finance/ins/partners](http://www.state.tn.us/finance/ins/partners). ■

# NFA Instructors Provide Aid in Haiti

UT National Forensic Academy™ (NFA™) instructors Dr. Lee Meadows Jantz and Rebecca Wilson Taylor traveled to Port-au-Prince, Haiti, on March 7 to aid in the recovery and identification of American human remains following the destruction caused by the Haiti earthquake earlier this year.

With only four days notice, Jantz and Taylor found themselves deployed to Port-au-Prince as part of a Disaster Mortuary Operational Response Team (DMORT).

They spent their time divided between site work at the Hotel Montana and a tent city that had been set up at the Port-au-Prince airport. At the hotel, they worked to locate human remains, and at the airport, they lived in tents and worked in a temporary morgue to identify human remains.

Go to [www.knoxnews.com/news/2010/apr/01/team-deployed-to-aid-with-dead/](http://www.knoxnews.com/news/2010/apr/01/team-deployed-to-aid-with-dead/) to read more about the work that Jantz and Wilson did as well as how DMORT contributed to the efforts in Haiti.



NFA Instructors Dr. Lee Jantz and Rebecca Wilson Taylor traveled to Haiti to assist with recovery and identification of human remains.

Dr. Jantz has been an instructor with the NFA since its inception and continues to instruct crime scene investigators from across the country on the proper techniques for human remains location and recovery. Jantz is the coordinator of the University of Tennessee Forensic Anthropology Center (FAC), also known as the Body Farm. Wilson Taylor is the assistant coordinator at the FAC and has

worked side by side with Jantz to provide NFA instruction during the classes' hands-on instruction that takes place at the FAC. ■

# The UT National Forensic Academy™ Is Now on Facebook

Nathan Lefebvre, program specialist for the [UT National Forensic Academy™ \(NFA™\)](http://www.nfa.tennessee.edu) is now maintaining a Facebook fan page for the NFA. In less than one week, this fan page already has 200 fans. The page includes pictures from NFA training events, what people are saying about the program and related issues. Fans of this page do not have to be law enforcement personnel. So, check it out, and tell all your Facebook friends. You can become a fan by going to the NFA Web site at [www.nfa.tennessee.edu](http://www.nfa.tennessee.edu) and clicking on the Facebook icon. ■



The UT Municipal Technical Advisory Service (MTAS) and UT County Technical Assistance Service (CTAS), in cooperation with the Tennessee Transportation Assistance Program (TTAP), offered a work zone traffic control/flagging course which provided guidance and training for field personnel such as maintenance crews, survey crews and utility crews in the planning, selection, application and operation of short-term work zones.

## MTAS Public Administration Intern Honored by Political Science Department

Chris Shults, a master's of public administration intern with the [UT Municipal Technical Advisory Service \(MTAS\)](http://www.mtas.org), was selected by the political science department at UT Knoxville to receive the 2010 Lee S. Greene Award for Outstanding Achievement in Public Administration.

The Lee Greene award recognizes outstanding achievement in public administration. The award was established to honor the memory of professor and former head of the department from 1946-1971, Lee Greene. UT recognized the accomplishments of Professor Greene by awarding him a distinguished professorship in 1964, and a lecture series was also established in his name.

Another MTAS MPA intern, C. Seth Sumner, was hired full-time by the city of Clifton as its city manager. ■

# Public Service Legacy Society Welcomes New Members

The recently established Public Service Legacy Society for the [UT Institute for Public Service \(IPS\)](#) has welcomed its first members.

Members of the inaugural class are Dwight Kessel, Gene and the late Sammie Lynn Puett, Dr. Mary Jinks and Tom and Diane Ballard.

Retired Knox County Executive Kessel worked closely with the County Technical Assistance Service (CTAS) when he held his former position.

"I appreciate the work of IPS through the County Technical Assistance Service so much that I created an endowment fund that fits in with my estate plans," Kessel said. "It is rewarding to know that long after I am gone, CTAS, which has helped so many county officials over the years, will continue for years to come."

Donors become members of the society when they indicate in writing that they have made an estate gift to the IPS. Some gift vehicles that qualify donors for membership are:

- Making a bequest in a will or trust, either directly in a will or through a codicil – the simplest way to join with an addendum to an existing will.
  - Naming IPS as a beneficiary of an irrevocable gift of life insurance policy, of an IRA or other retirement plan.
  - Creating a life income gift that will ultimately benefit the Institute, such as a gift annuity, charitable remainder annuity trust or a charitable remainder unitrust.
- To find out how you can join the Public Service Legacy Society, contact Paul Bowman at (865) 974-6587 or at [paul.bowman@tennessee.edu](mailto:paul.bowman@tennessee.edu). ■



## Crime Scene Management Course Goes to Florida

(continued from page 1)

in which they work relies on running smoothly," Johnson said. "Usually when a crime happens the top priority is to get everything cleaned up and back to normal as soon as possible. With this training, correctional employees learn the importance of preserving the scene until evidence is collected. They also learn the best ways to accomplish this efficiently and quickly."

LEIC received positive feedback regarding the course. While everything was found useful, the specific instructions on how to photograph and document for evidence was expressed to be particularly helpful.

Participants seemed to find the teachings on how to use the camera and its different settings very helpful. Additionally, they found processing techniques such as the use of forensic light source, or other processing techniques helpful. The techniques help them learn how to see where blood has been – even after it has been cleaned. ■



Employees of the Florida Department of Corrections learn how to preserve the scene and document evidence.



# Nominate Your Fellow Employees for the 2010 IPS Annual Conference Awards

The 2010 IPS Annual Conference will be July 29-30 in Murfreesboro. You are encouraged to nominate your fellow employees for the annual awards.

In 2008-09, IPS recognized 17 employees with plaques, certificates and checks totaling \$7,000, which was made possible by the earnings from endowments that are contributed by employee giving and private gifts.

The awards eligible for nomination are:

- HORIZON AWARD
- PUBLIC SERVICE ACHIEVEMENT AWARD
- TOM AND DIANE BALLARD AWARD OF EXCELLENCE
- ROBERT S. HUTCHISON OUTSTANDING PUBLIC SERVICE PROFESSIONAL AWARD
- PROJECT OF THE YEAR
- FACULTY EXCELLENCE AWARD
- EXCELLENCE IN SERVICE TO IPS CUSTOMERS
- EXCELLENCE IN SERVICE

To nominate someone, go to the IPS intranet site, <http://intranet.ips.tennessee.edu>, and click on IPS awards. This will take you to the nomination form. Provide a good, solid narrative of why you are nominating this person/team for the award. The nomination must stand on its own merits.

Due to the conference being early this year, all nominations must be submitted by the close of business on June 2.

This is your opportunity to recognize your peers for exceptional work and excellent projects being done through the IPS agencies.

If you have any questions, e-mail Judie Martin at [judie.martin@tennessee.edu](mailto:judie.martin@tennessee.edu) or call (865) 974-1535. ■



## REGISTER NOW!

**Muscatello/Rodgers  
Benefit Golf Tournament  
Wednesday, June 9  
Eagle's Landing in Sevierville**

**REGISTRATION DEADLINE  
MAY 15**

For sponsorship or registration  
information, contact  
**Paul Bowman**  
at (865) 974-6587  
or [paul.bowman@tennessee.edu](mailto:paul.bowman@tennessee.edu).

## 1-888-444-UTHR

From 865 area code, call 946-8847

Available 8 a.m. – 5 p.m. ET

# Staff Applause



Steve Austin

**TO: STEVE AUSTIN, CTAS**

I very much appreciate your prompt response concerning my inquiry on the game and fish regulations.

Jacky Bellar, Smith County Attorney



**TO: JENNIFER BENSON, LEIC**

I just wanted to write you a quick note to thank you and the other staff who provided our training this week. This training was by far the best training I have encountered in the 15 years I have worked with the Nebraska Department of Correctional Services. I thought everyone participating in the presenting was amazingly knowledgeable, and hope I have the privilege to attend training in the future that you and the University of Tennessee as well as these staff present. I personally do not think there is anything you or they could have done differently or better to improve the training – it was perfect.

Shane Meyer, Nebraska Department of Correctional Services



Jennifer Benson

**TO: BONNIE CURRAN JONES, MTAS**

I enjoyed the Government Health Roundtable and look forward to the next event. I do think it is very worthwhile, and there is a lot of excellent knowledge to be gained from these events.

Jill Johnson, Human Resource Director, Mt. Juliet



Bonnie Jones

**TO: MANDY JOHNSON AND ROBERT GEIGER, LEIC**

I wanted you all to know what a great experience the Crime Scene Management in Correctional Institutions training was for me. I learned so much, and it was a joy to have you all as instructors (John Williams, South Carolina Law Enforcement retired; Kerri McClary, University of South Carolina Police Dept.; Brian Cochran, Boone County (Ky.) Sheriff's Office; and Jeff Branyon, Gwinnett County (Ga.) Sheriff's Office) this week. I am a die-hard "Gator Fan," but I have found a new respect for the University of Tennessee. The teaching and kindness says a lot for the university you represent. I am blessed to have crossed paths with all of you.

Sammi Johnson, Inspector, Florida Department of Corrections



Mandy Johnson

**TO: DON GREEN, LEIC**

I wanted to say thank you for all your (LEIC's) help. We just finished our trip to Riverbend Maximum Security Institution and to the Forensic Anthropology Program with Dr. Lee Jantz – thank you, thank you, thank you – it was a wonderful experience for our students and us.

Dr. Donna Massey, Department of Criminal Justice, University of Tennessee Martin



Robert Geiger

**TO: MIKE TALLENT, IPS CO (formerly MTAS)**

I recently attended the retail economic development session taught by Bill Hammond who was very well versed on the subject and knew just how to relate to others. This was one of the best seminars I have attended. As mayor of Tracy City, I returned from that session with information as to how to entice retail personnel to our fair city. We are also working on setting up a Web site.

Barbara Brock, Mayor, Tracy City



Ron Woody

**TO: RON WOODY, CTAS**

I'd like to officially thank you for the superb debt management class presentation. It contained just enough local detail and anecdotal stories to make a somewhat complex and difficult subject understandable. Please thank **Ben Rodgers** for attending as well.

Carmin Lynch, Chairman, Cumberland County Commission



Ben Rodgers



# IPS May Calendar of Events

## ◆ CIS

- May 3 Eight-Hour Emergency Response Refresher, Nashville
- May 4 Eight-Hour Site Worker Refresher, Nashville
- May 4 OSHA 10-Hour General Industry, Jackson
- May 5 Eight-Hour DOT Refresher, Nashville
- May 5 Hazardous and Special Waste, Knoxville
- May 11 Bloodborne Pathogens Workshop, Jackson
- May 17 40-Hour Site Worker, Bell Buckle
- May 18 Bloodborne Pathogens Workshop, Nashville
- May 18 Industrial Wastewater Treatment Workshop, Nashville
- May 25 OSHA Training Institute 502 Update for Construction Industry Outreach Trainers, Nashville

## ◆ CTAS

- May 11 Trust and Emotions Workshop, Knoxville
- May 11-13 Principals of Management (Solid Waste Seminar), Knoxville
- May 12 Trust and Emotions Workshop, Johnson City
- May 12-14 Tennessee Clerks of Court Spring Conference, Pigeon Forge
- May 17-20 Trustee's Conference, Memphis
- May 18-20 Tennessee Registers Association Spring Meeting, Pickwick Landing State Park
- May 19-21 COCTP Capstone, Montgomery Bell State Park
- May 25 Trust and Emotions Workshop, Jackson
- May 28 Trust and Emotions Workshop, Franklin

## ◆ IPS

- May 3-7 Tennessee Basic Economic Development Course, Nashville

## ◆ LEIC

- May 3 Meth Free Education in Tennessee Schools, Nashville
- May 11-12 School Safety Institute, Nashville
- May 17 Botvin's LifeSkills Training, Nashville
- May 17 Meth Free Education in Tennessee Schools, Jackson
- May 20 Meth Free Education in Tennessee Schools, Greeneville
- May 21 Meth Free Education in Tennessee Schools, Oak Ridge
- May 17-19 Crime Prevention Through Environmental Design, Brentwood
- May 24-28 Crime Scene Management in Correctional Institutions, Las Vegas

## ◆ MTAS

- May 5 Municipal Management Academy I (MMA I) Municipal Manager Overview and MMA II Communication Skills and Behavioral Styles, Jackson
- May 18 Municipal Manager Overview and Communication Skills and Behavioral Styles, Collegedale
- May 19 Municipal Manager Overview and Communication Skills and Behavioral Styles, Knoxville
- May 20 Municipal Manager Overview and Communication Skills and Behavioral Styles, Johnson City
- May 25 Certified Municipal Finance Officer, Spring Hill

## ◆ NAIFEH CENTER

- May 2-7 Tennessee Government Management Institute (TGMI), Knoxville

## STATE SERVICE LONGEVITY

Elizabeth Adams, CTAS . . . . .	5 years
Richard Buggeln, CIS . . . . .	15 years
Ralph Cross, MTAS . . . . .	11 years
Pat Frost, IPS CO . . . . .	32 years
Sarah Holley, MTAS . . . . .	4 years
Emily Keyser, MTAS . . . . .	1 year
Harry Kitchens, CIS . . . . .	4 years
Tom Kohntopp, IPS CO . . . . .	3 years
Elaine Morrisey, MTAS . . . . .	5 years
Ronnie Neill, MTAS . . . . .	17 years
Bill Nusbaum, CIS . . . . .	7 years
Lisa Shipley, MTAS . . . . .	15 years
Mike Simmons, CIS . . . . .	10 years
Robert Stooksberry, CTAS . . . . .	18 years
Andre Temple, IPS CO . . . . .	9 years

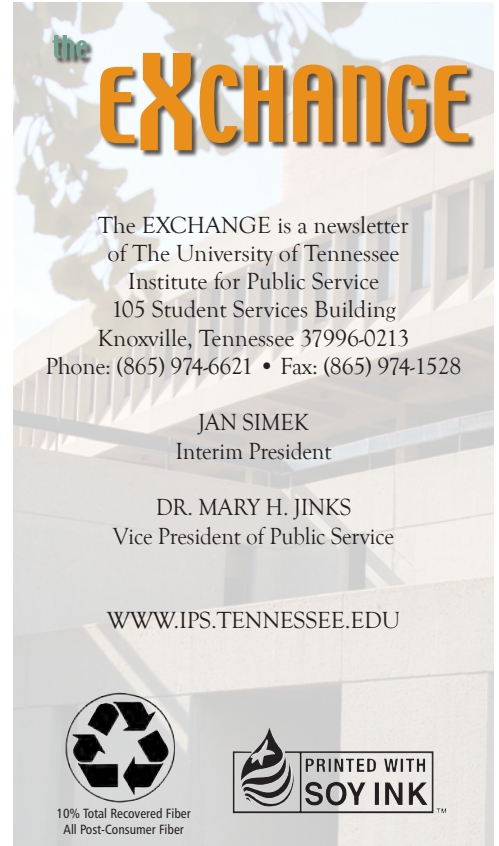
## RECRUITMENTS

### ◆ CTAS

Coordinator I, Nashville

### ◆ MTAS

Executive Director, Knoxville




**the EXCHANGE**

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