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Consultant

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Level 2 of Municipal
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Service Receives National
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Designation

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UT President Visits IPS Customers in West Tennessee

STOPS AT A GENERATOR MANUFACTURER, The Henderson County Justice Center and Lexington City Hall were all in a day's work for UT President Dr. Joe DiPietro in early June. The visits were part of DiPietro's semi-annual meetings with customers of the UT Institute for Public Service.

The first stop for DiPietro was at LeRoy Somer, a UT Center for Industrial Services (CIS) customer located in Lexington. The president received a tour of the facility and heard how CIS has offered solutions on Lean Manufacturing to the company that produces large generators.



Dr. Joe DiPietro talks with public service intern Cody Wood and MTAS Financial Consultant Kay Stegall.

Roberts Named CTAS Executive Director

ROBIN ROBERTS, who has served as manager of field services for the UT County Technical Assistance Service (CTAS), takes over as executive director July 1. Roberts replaces long-time Executive Director Mike Garland, who retired earlier this year.



ROBIN ROBERTS

"Working for CTAS has always been a privilege. The staff at CTAS is the most dedicated group of people I have ever worked with. We have customers who are very public service-minded and allow us to assist them in improving their communities and the state of Tennessee," Roberts said. "Therefore, being chosen and supported by this organization to be the next executive director is an honor and responsibility that I treasure. My



(UT President continued)

"I like to get out with our Institute of Public Service people and see what they're doing for local businesses and city and county government," DiPietro said. "The Institute for Public Service is an arm of the University of Tennessee that ties back to the university and helps businesses and counties from the standpoint of lending expertise in solving their problems."

Later in the day, Henderson County Sheriff Brian Duke and County Mayor Dan Hughes gave DiPietro a tour of the Henderson County Justice Center. The four-year-old facility was built to house more than 200 inmates, includes courtrooms, a doctor's office, laundry facility, and a video monitoring observation area. The mayor and sheriff shared how the UT County Technical Assistance Service (CTAS) has helped the county save money by

teaming with CIS to conduct an energy audit at the justice center.

The president also met the first MTAS Public Service Intern from UT Martin. Cody Wood, a student at UTM, is interning in the office of Lexington City Recorder Sue Wood. The Public Service Internship places college students with

cities and counties to help them gain experience for a career in public service.

"He's just so enthusiastic, it's kind of like we're all stagnant and to have this young, fresh, energetic young man to come into our program, it's awesome," Sue Wood said. "He's quiet and he's very self-motivated. You give him the project

and he just takes the task to heart, he just starts working on it. It's been great working with him. I don't know if there's going to be enough hours for him to take on everything we would like for him to do."

The president and IPS staff concluded the day with a lunch with stakeholders including additional city, county and economic developments officials as well as members of the CIS advisory committee. X



▶ DiPietro receives a tour of the Henderson County Justice Center.

LEIC Adds Training Consultant



DAN ANSELMANT

DAN ANSELMANT JOINS the UT Law Enforcement Innovation Center as the training consultant assisting with the National Forensic Academy and the NFA Collegiate Program.

He comes to LEIC from the Burnsville Police Department in Minnesota having spent 11 years in law enforcement. He has also served as assistant deputy coroner for Rice County Sheriff's Office and death investigator for the Minnesota Regional Medical Examiner's Office. He remains seated on the board of directors for the Minnesota Division of the International Association of Identification.

Anselment has both a bachelor's and master's degree and has specialized training in crisis intervention, bloodstain pattern analysis and concepts in forensic medicine and laboratory sciences.

"We look forward to having Dan's expertise join our existing staff and our specialized training associates in the delivery of our programs," said LEIC Executive Director Don Green. X

“...being chosen and supported by this organization to be the next executive director is an honor...”

(Roberts continued)

Robin Roberts
executive director of CTAS

success is and has been dependent on the entire staff. I thank all of them.”

Roberts has been with CTAS since March 1995. He is a graduate of Louisiana State University in Shreveport with a bachelor's degree in accounting. He holds his master's degree in business administration from Tennessee State University. Prior to joining CTAS, he was director of accounts and budgets for Lawrence

County. He is a member of the Tennessee Society of Certified Public Accountants and a licensed CPA.

“Robin's experience with CTAS and his vast knowledge of the inner workings of county government are tremendous assets as he takes over the helm of the agency,” said Vice President of Public Service Dr. Mary Jinks. X

Municipal Officials Complete Level 2 of Municipal Management Academy

ELEVEN MUNICIPAL OFFICIALS, representing seven Tennessee cities (Berry Hill, White House, Spring Hill, Dickson, Thompson Station, Shelbyville, Oak Hill, and Portland), recently attended the UT Municipal Technical Advisory Service Municipal Management Academy (MMA) session.

This training allowed participants to complete the last required course of the eight required courses in the second level of the MMA. The goal of the MMA is to provide effective training and educational opportunities for managers and supervisors in municipal environments throughout the state of Tennessee. The MMA is designed to help both the new and the experienced manager/ supervisor develop the knowledge, skills, and abilities required for successful management. Participants completed

32 hours of training during four-hour classes held at the Williamson County Agricultural Exposition Center.

Topics covered in this level of MMA included: communicating coaching and counseling; delegation skills; making effective decisions; developing teamwork; employee performance evaluations; motivating your workforce;

managing change; and managing a diverse workforce. X

Pictured left to right are: Front row: Thomas McCormick, April Goad, Vickie Haskins and David Cole. Back Row: Shelley Taylor, Brandi Smith, Chris Brooks, Amanda Brewton, Wendy Deats, Joe Baker and Kevin Helms.



kudos

To: Chuck Shoopman, IPS

Thank you for the UT Institute for Public Service sponsorship of the 2014 WestStar Leadership Program – African American Leadership Conference. Your support of the conference allows us to appeal to African Americans in leadership positions and in diverse work environments throughout West Tennessee. Its purpose is to acknowledge the challenge of leadership as we enter into the future. This is the only conference promoting leadership and the African American, and WestStar is very proud of its success.

*Charley Deal
Executive Director
WestStar*

To: Emily Miller, LEIC

Just wanted to say thank you for last week. I am sure I speak for Julie as well when I say we learned a lot and look forward to teaching the class. I think we have a great curriculum to work with and build off of in the future. I really like the fact that it shows the new school resource officer (SRO) where we started and where we currently stand with up-to-date topics. So many times I go to training, and occasionally catch myself, teaching the same old tired information when there are updates available.

*Douglas Towne
Bradley County Sheriff's Office*

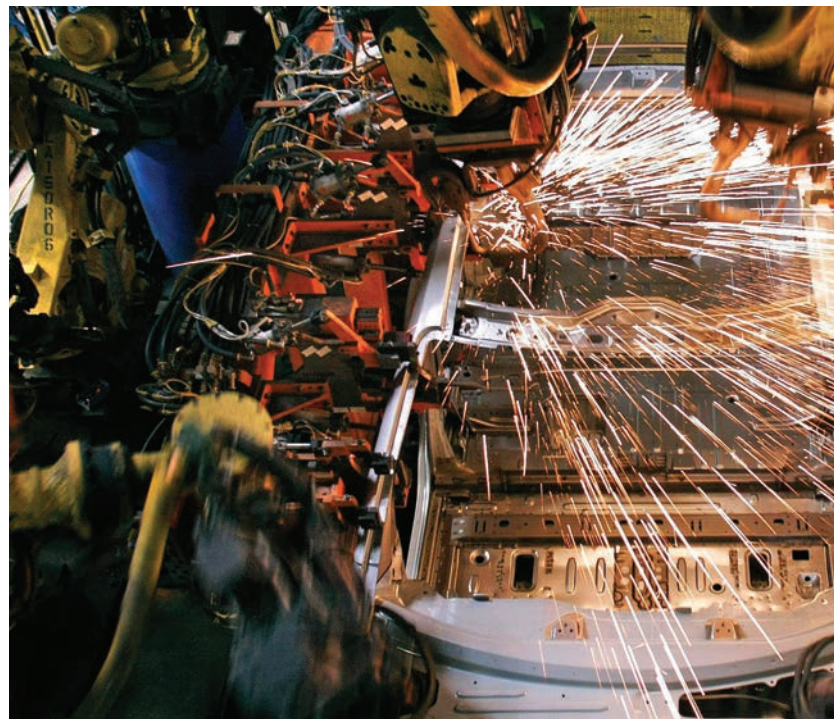


UT Institute for Public Service Receives National Manufacturing Community Designation

THE DRIVE FOR THE FUTURE proposal submitted by the University of Tennessee Institute for Public Service (IPS) and its partners was one of 12 nationwide selected as manufacturing communities, which elevates their consideration for \$1.3 billion in future federal funding and technical assistance.

The Investing in Manufacturing Communities Partnership (IMCP) is a federal initiative to accelerate resurgence of manufacturing in targeted regions. Winning designees showed that their IMCP region ranks in the top third of the country in either employment or number of firms within their key manufacturing technology or supply chain. Regions also demonstrated a strong partnership capacity, commitments by stakeholders, and a viable strategy for accelerating private investment in the manufacturing supply chain that will result in increased economic prosperity in the region.

IPS, representing the university, took the lead in the Drive for the Future consortium in partnership with Oak





▲
Judie Martin, Steve Thompson and Jane Davis look over a layout of the new building.

▶ *Jill Marling and Pat Frost stand near the lobby area.*

IPS Eyeing Move to New Location

PLANS ARE CONTINUING for the UT Institute for Public Service, the Municipal Technical Advisory Service and Knoxville regional offices of the County Technical Assistance Service and the Center for Industrial Services to relocate to a former state office building on University Avenue.

The facility, 1610 University Avenue, is located in the re-developed Mechanicsville area of the city. The building was opened recently for staff tours. No move date has been set, but the institute is anticipating an autumn move. ✕



D R I V E !

Ridge National Laboratory, the state of Tennessee, the Tennessee Board of Regents, state automotive manufacturing associations, state manufacturing extension partnerships, regional economic development organizations, and others. The consortium, which was under the direction of IPS Assistant Vice President Chuck Shoopman, submitted a proposal that focused on growth and development of a dynamic automotive supply chain that exists within a 69-county, four-state core region of the Tennessee Valley. The region ranks fifth in automotive

“*We know that with Tennessee’s economy, location and quality of life, this is an ideal location for manufacturers.*”

Dr. Mary Jinks, vice president of public service

(IMCP continued)

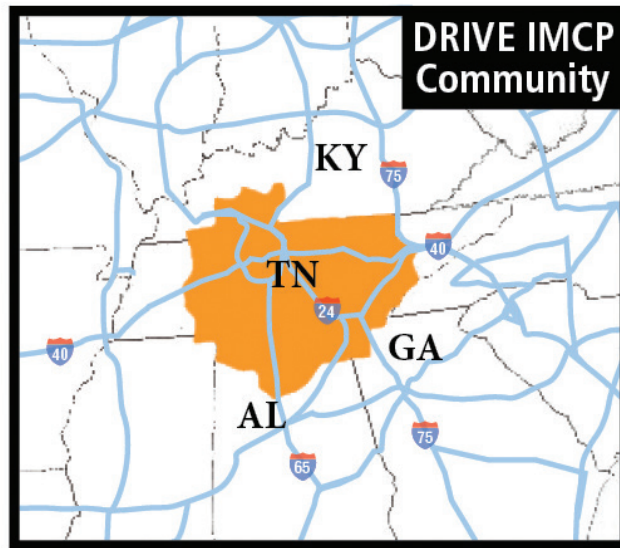
employment in the country with 94,000 people employed among 582 establishments, including original equipment manufacturers General Motors, Nissan, Toyota, and Volkswagen.

“This project documents the importance of manufacturing, specifically the automotive sector, to our state and region. This affiliation with our Institute for Public Service and its partners will help both the automotive supply chain and other advanced industries benefit from the world-class research assets available in this region” said UT President Dr. Joe DiPietro. “This designation is a great opportunity for IPS and its partners to enhance manufacturing opportunities throughout the region, making a difference for Tennessee and its residents.”

In the proposal the consortium assessed the current industrial

ecosystem, identified gaps, and outlined strategies to transform the region’s automotive supply chain, and the communities in which these suppliers operate, to become the best place in the world for automotive research and innovation.

“We know that with Tennessee’s economy, location and quality of life, this is an ideal location for manufacturers,” said Dr. Mary Jinks, vice president of public service. “This designation proves that this region’s dense and diverse production networks and depth of innovation assets positions it to be one of the world’s leaders in automotive manufacturing.” ✕



TGMI Participants Wrap up Week Two in Knoxville

THIRTY-SIX MANAGERIAL LEVEL state employees completed their two-week Tennessee Government Management Institute experience with a session in Knoxville. The class’ first week, held in May, was spent at Montgomery Bell State Park.

TGMI, which is a program of the Naifeh Center for Effective Leadership, was created in 2000 for mid-level managers within state government who have program or organizational responsibility. TGMI serves to develop and promote the leadership abilities of middle managers to better serve their employees and, in

turn, the citizens of Tennessee. TGMI is developed for managers with a basic leadership foundation. The goal of TGMI is to improve middle management awareness of state operations, self-management techniques, maximization of human capital, communication, ethical issues, and ensuring the success of complex projects.

During the second week, the participants had sessions on Negotiations in Leadership, Strength-Based Leadership and Generations in the Workplace. They also heard from Dr. Michael Fitzgerald from the UT Knoxville political science



department on how to leverage their roles in state government. UT President Dr. Joe DiPietro spoke to the class during lunch on Monday about his leadership philosophy.

“This was an excellent group of participants who bonded over some positive experiences during their time with TGMI,” said

Dr. Gary Peevely, program manager for the Naifeh Center. “I have no doubt that they will use what they’ve learned when they return to work, and that this group will be active members of the TGMI alumni association.” X



 **TGMI Class of 2014.**

 **UT President Dr. Joe DiPietro speaking to participants.**

announcements

Elizabeth Adams, Administrative Assistant for CTAS, has been awarded her Associate of Applied Science degree in Office Administration, Magna Cum Laude from Nashville State Community College on May, 2014.

PROMOTIONS

CTAS Robin Roberts to Executive Director

DEPARTURES

MTAS Josh Jones, Legal Consultant
Elaine Morrissey, Admin Support Assistant

NEW HIRES

LEIC Daniel Anselment, Training Coordinator
MTAS Athanasia Lewis, Management Intern

IPS SERVICE LONGEVITY

Sharee Brewer	2 years
Donna Bridges	9 years
Jane Davis	30 years
Wendy Eddy	5 years
John Erdmann	18 years
Walter Idol	9 years
Erin Ketelle	5 years
Jeff Metzger	7 years
Chris Payne	15 years
Pam Peters	24 years
Dwaine Raper	7 years
Chuck Shoopman	7 years
Steve Thompson	4 years
Gary Peevely	1 year
Marie Vesser	13 years

calendar

CIS

July 14	Hazardous & Special Waste/Industrial Air Regulations Workshop, Nashville
July 15	40-Hour Site Worker, Knoxville
July 15	OSHA 511 Occupational Safety and Health Standards for General Industry, Memphis
July 15	Hazardous & Special Waste/Industrial Air Regulations Workshop, Jackson
July 15	Greenhouse Gas Management, Nashville
July 16	Hazardous & Special Waste/Industrial Air Regulations Workshop, Memphis

LEIC

July 7-11	School Resource Officer Training, Williamson County
July 23-25	Crime Scene Management, Germantown

MTAS

July 1	Financial Reporting I, Nashville
July 1	Financial Reporting I, East Ridge
July 1	Financial Reporting I, Kingsport
July 22	Municipal Legislative Update, Jackson
July 23	Financial Reporting II, Jackson
July 23	Financial Reporting II, Knoxville
July 23	Municipal Legislative Update, Nashville
July 28	Financial Reporting II, Nashville
July 28	Financial Reporting II, Chattanooga
July 28	Financial Reporting II, Kingsport
July 29	Municipal Legislative Update, Kingsport
July 31	Municipal Legislative Update, Knoxville



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The University of Tennessee
Institute for Public Service
105 Student Services Building
Knoxville, Tennessee 37996-0213
Phone: (865) 974.6621 • Fax: (865) 974.1528
WWW.IPS.TENNESSEE.EDU

DR. JOSEPH DIPIETRO
President

DR. MARY H. JINKS
Vice President of Public Service

CHARLES E. SHOOPMAN
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