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IPS Annual Conference

Certified Economic Developer Joins CIS Staff

EXCHANGE

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LEIC Goes International with Training

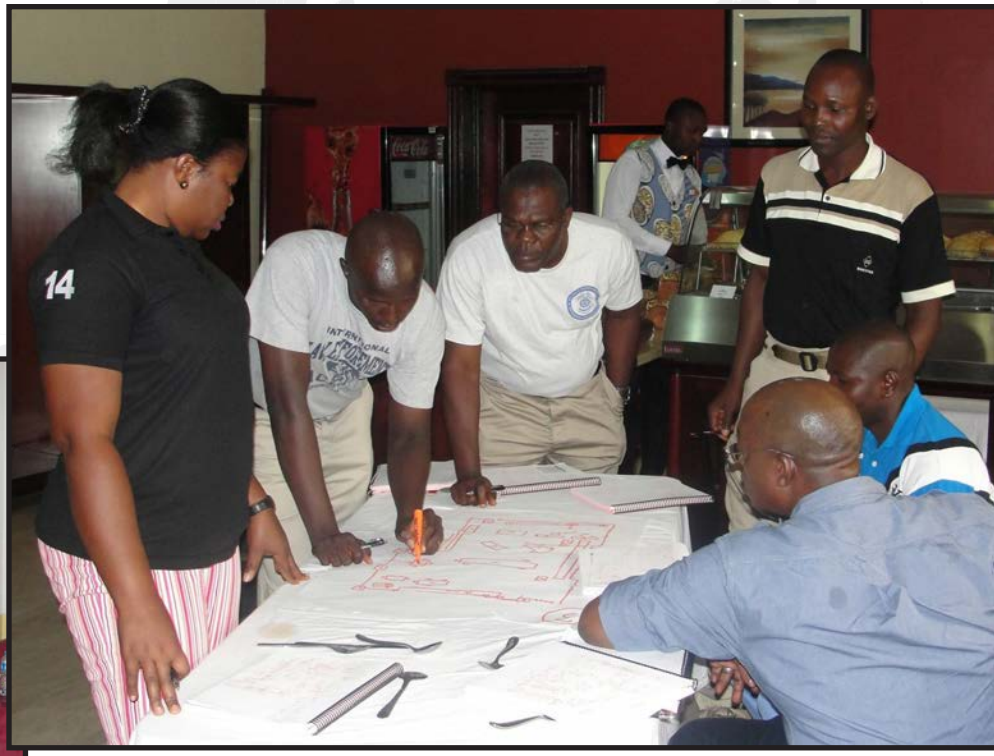
UT LAW ENFORCEMENT INNOVATION CENTER (LEIC) Executive Director Don Green and Training Coordinator Chris Jones have completed the first leg of their international training venture.

The training program is a partnership between LEIC and the Global Security Program at the Howard H. Baker Center for Public Policy. Green and Jones, along with Howard Hall, director of the Global Security Program and several other instructors recently completed chemical weapons response training in Nigeria. The program, funded by a U.S. State Department grant, also will take the team to Indonesia and The Philippines.

"The law enforcement professionals in Nigeria were extremely receptive to the training and were enthusiastic in their participation," Green said. "It is our hope we can continue to expand training for them, based on their feedback, in the future."

The training included simulated chemical weapons laboratories, and participants learned what to do if a chemical weapon is used. Participants also learned to identify chemical weapons, evacuate scenes, collect hazardous materials and clean up laboratories. *x*

LEIC's Chris Jones (back to the camera) instructs a participant on properly securing protective clothing.

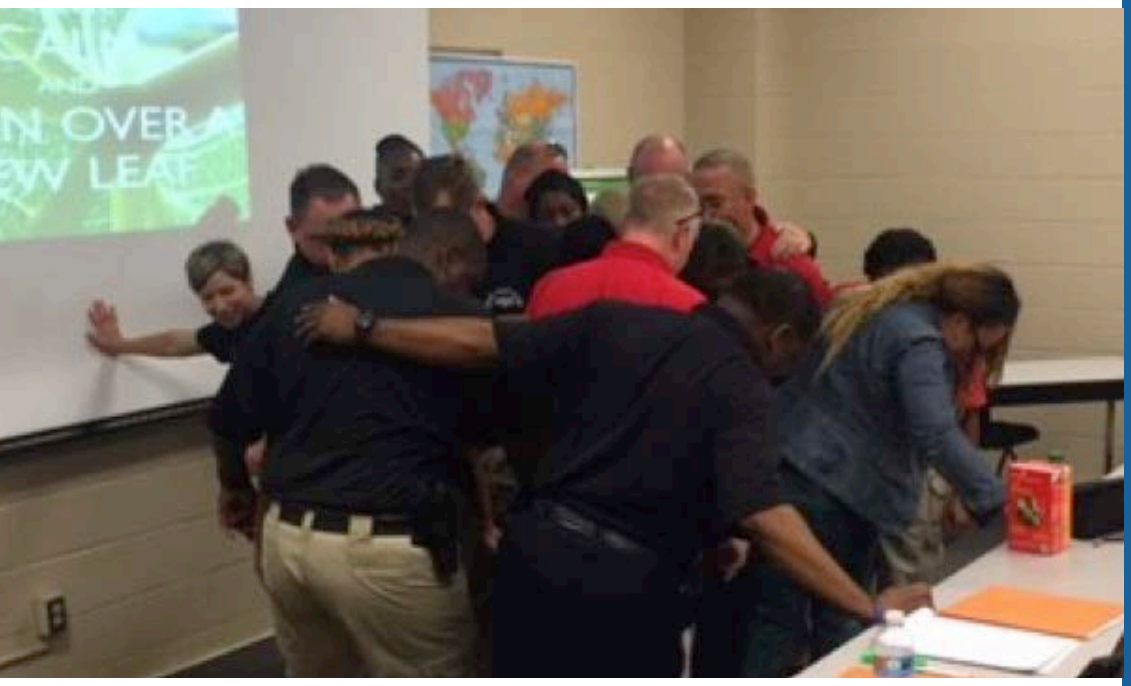


Course participants practice diagramming a chemical weapons scene.

MTAS Provides Team Building Training For Memphis Police and Fire

OVER 30 EMPLOYEES from the Memphis Police and Fire Departments recently completed a Municipal Technical Advisory Service's (MTAS) team building training. The participants ranged from new employees to very experienced members of both departments.

"The intended purpose for these trainings was three-fold: 1) Learning effective ways employees might successfully accomplish tasks when challenged with obstacles and barriers; 2) Identifying both potential problems and solutions when accomplishing goals



as a team; and 3) Describing and implementing best practices for maintaining an effective team," said MTAS Training Program Manager Macel Ely. "The participants at both sessions successfully attained each of these goals, and we were delighted that the city of Memphis called upon us to assist.

These two separate team-building classes were designed to allow Memphis employees the opportunity to come together as a single unit, despite ranking. The sessions, held at the Memphis Police Services Training academy, were both physically and mentally challenging for city employees.

"The teambuilding sessions were engaging, interactive and fun," said Felecia Boyd, learning coordinator for the Memphis Human Resources Division. "The learning and the activities encouraged collaboration across functional groups and fostered a sense of community. It was quite refreshing to observe participants out of their normal environment and enjoying learning! Thank you MTAS for the positive learning impact you have made on Memphis City Government." *x*

THE UNIVERSITY OF TENNESSEE
INSTITUTE FOR PUBLIC SERVICE

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Requests for accommodation of a disability should be directed to the ADA Coordinator at the UTK Office of Human Resources, 600 Henley Street, Knoxville, TN 37996-4125.

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MTAS Conducts Training Across Tennessee on Regulations and Management of Wastewater Systems

Instructor Brett Ward, MTAS utility consultant, reviews a table top exercise with participants during a recent course.

To kick off the month of August, MTAS Utility Operations Consultant Brett Ward facilitated a training course entitled "Layman's Approach to the Regulations and Management of Waste Water Systems". These courses were held at the UT Conference Center (Knoxville), Tennessee Bureau of Investigation Headquarters (Nashville), and the Jackson Energy Authority (Jackson).

The objective for this Municipal Administration Program (MAP) course was to provide elected officials and non-technical city staff members a better understanding of the details of wastewater system operations and management so they can communicate better with customers and citizens. During these classes Ward pointed out challenges that sewer system employees face, such as protecting public health, what's in sewage and how much is present, and the regulations cities and waste water plants face.

For other MTAS MAP trainings go to the MTAS website www.mtas.tennessee.edu or contact Kurt Frederick kurt.frederick@tennessee.edu (615-253-6385) or Patrick Mills patrick.mills@tennessee.edu (865-974-0413). *x*

IPS Annual Conference

UT INSTITUTE FOR PUBLIC SERVICE EMPLOYEES gathered in Murfreesboro in September for the organization's annual conference – the one time a year all 130 employees statewide gather for professional development and networking.

The conference kicked off with an inspirational message from former UT football player Inky Johnson, whose career came to an end during a routine play in 2006. He makes a living now as a motivational speaker and discussed overcoming adversity with the IPS crowd. Throughout the remaining day and a half, employees participated in breakout sessions on various topics including leadership, forensic science, cybercrime and social media.

Scholarships and annual awards were also handed out during the conference. *x*

IPS Annual Conference Awards 2015

Horizon Recognition AWARD

Lori Barton, IPS Administration
Patrick Mills, MTAS

*The **Horizon Recognition Award** is presented to a regular full-time or part-time employee with less than three years of service with an IPS agency. The recipient must demonstrate a positive attitude, show initiative, be a team player, and exemplify excellence in performance.*

Beacon Recognition AWARD

Cyndy Edmonds, MTAS

*The **Beacon Award** recognizes an individual who has demonstrated a continued capacity for providing top-notch services behind the scenes, usually by having first-hand knowledge of projects and by helping support agency outcomes.*

Faculty Excellence AWARD

Dr. Susan Speraw, UT Knoxville School of Nursing
John McRae, UT Knoxville School of Architecture

Project of the Year AWARD

Gallatin Online Training, MTAS

To be considered as project of the year, a team of employees must be working on an ongoing project or have completed a project that supports the IPS five year strategic plan.

Pinnacle AWARD

Dwaine Raper, CIS

*The **Pinnacle Award** recognizes an employee who has demonstrated an ability to provide services that go above the normal high quality services we all seek to provide.*

TOM & DIANE BALLARD Award of Excellence

Sherri Brown, MTAS

*The **Tom and Diane Ballard Award** of Excellence is presented to a non-exempt employee who has demonstrated sustained high-quality job performance, initiative, and good communication skills, flexibility and commitment to the institute.*

Five Franklins AWARDS

Mary Ann Moon, CTAS
Kristy Godsey Brown, CTAS
Jim Hart, CTAS
Brent Lackey, LEIC
(Not pictured)
Jill Marling, IPS Administration
Paul Middlebrooks, CIS

The Five Franklin Awards are given to employees that have shown exemplary service during the past year.

MARY & JACK JINKS SCHOLARSHIP

Katie Shoup, step-daughter of Brett Howell, CTAS
Lindsay Howell, daughter of Brett Howell, CTAS
Adrienne Branch, daughter of Lori Barton, IPS Administration
Bradley Arms, son of Linda Arms, IPS Administration

JIM & MARIE MURPHY SCHOLARSHIP

Heather Sandefur

READ MORE ABOUT THE AWARDS:
www.ips.tennessee.edu/annual-awards-previous-winners

SERVICE RECOGNITION

10 Years

Keith Groves, CIS
Walter Idol, CIS
Ben Rodgers, CTAS

20 Years

Rex Barton, MTAS
Brett Howell, CTAS
Robin Roberts, CTAS
Lisa Shipley, MTAS
Chuck Shoopman, IPS Administration
Russell Toone, CIS
Gail White, IPS Administration

30 Years

Sharon Rollins, MTAS
Linda Winstead, MTAS

Robert S. Hutchison OUTSTANDING PUBLIC SERVICE PROFESSIONAL AWARD

Dr. Macel Ely, MTAS

*The **Robert S. Hutchison Outstanding Public Service Professional Award** is presented to an exempt staff member who has consistently shown extraordinary commitment to the public service mission, the institute and the university.*

Collaboration of the Year AWARD

MEMPHIS STREET CUT PROJECT

John Chlarson, MTAS
Michael Codega, CIS
Keith Groves, CIS
Ronnie Neill, MTAS

*The **Collaboration of the Year** award recognizes a project resulting in or from the purposeful collaboration of a cross-agency team, association and agency team, or a group of varying customers and an agency.*

Vice Presidential CITATION

TENNESSEE SHERIFF'S SCHOOL

Steve Austin, CTAS
Jim Hart, CTAS
Terry Hazard, CTAS

*The **Vice Presidential Citation** recognizes a special effort by an IPS staff member or team who has gone above and beyond normal job assignments or has worked relentlessly on a complex project. This award is selected from the many projects nominated this year.*

Certified Economic Developer Joins CIS Staff

KIM DENTON JOINS THE UT CENTER FOR INDUSTRIAL SERVICES (CIS) as an economic development specialist. She also will be directing CIS' Tennessee Certified Economic Developer program.

Denton comes to CIS from the UT Office of Corporate & Foundation Engagement (OCFE), which connects industry and foundation partners to opportunities in research, innovation, technology and economic development. Prior to serving as associate director for OCFE, she served as the associate director of corporate relations for the UT Haslam College of Business, where she built a corporate engagement program to better connect companies with students, faculty and research opportunities within the college. She developed and managed corporate partnerships and matched Haslam College of Business assets to the needs of business and industry.

Prior to coming to the university, Denton spent 15 years as President/ CEO of the Oak Ridge Economic Partnership leading the economic development efforts for greater Oak Ridge. She also spent six years as marketing director for Tennessee's Resource Valley (now ETEDA) and three years as director of marketing & corporate communications for PHP Companies (now Humana).

Denton earned her bachelor's degree in marketing communications from the University of Florida and is a Certified Economic & Community Developer. She is married to Dennis Denton, an account manager with WW Grainger, and enjoys sports, travel and antiques. *x*

kudos

To: Dennis Wolf, MTAS

Please forgive me for just now saying a BIG THANK YOU for the information you provided me concerning background checks. We are now starting the process in getting that in place. At the chiefs class in Jackson I realized quickly what a valuable resource you truly are for those of us in the fire service. Also please know Ii truly enjoyed the weekend. The information and insight I obtained from you and the other speakers will be put to good use. If I can ever help you in anyway please feel free to contact me. Thanks so much for all you do for our profession!!!!!

Phillip W. Anglin, Jr, Assistant Fire Chief
Trenton

To: Macel Ely, MTAS

Thank you so very much for the most excellent Ethics Training Course recently. All participants from top management down were very complimentary of both content and presentation. It was mentioned more than once that the examples you presented hit very close to home so to speak. We may wish to make this a yearly event. Again, thank you for a job well done.

John Sanford, Chairman of the Board
Horton Highway Utility District
Chapel Hill

To: Don Green, LEIC

I want to thank you and everyone at the Law Enforcement Innovation Center for the tremendous success of Session IV of the National Forensic Academy Collegiate Program. I especially want to commend two of your staff, Daniel Anselment and Melanie Wolfenbarger, whose professionalism and commitment were invaluable to this effort.

As recently as this past spring and for a variety of reasons, the program was in jeopardy of discontinuation. I commend you for bold leadership in developing a strategy for addressing these issues, and the wisdom of tasking Dan and Melanie with its implementation. Their efforts completely revitalized the program to unprecedented levels within just two months, and this year's class posted the highest academic average in program history. In all my years or professional service, I have never seen a more rapid or robust deployment of resources to make such a positive impact.

The NFA Collegiate Program collaboration between UT Martin and the Institute for Public Service provides a unique experiential learning platform to criminal justice students and reflects the university's commitment to advancing the regional and global scholarly community. Since 2010, the program has graduated students from all three UT campuses, and 18 colleges and universities from 10 other states, as well as Australia; and has been featured in national publications. We are excited that, due in large part to Dan's and Melanie's expertise and zest, this program will continue to provide unparalleled opportunities for student success.

Thank you for your leadership, and please share my appreciation and extend congratulations to Dan and Melanie for a job well done!

Brian W. Donavant, PhD., Associate Professor, UT Martin

TREEDC CONTINUES TO OPEN DOORS IN RENEWABLE ENERGY IN THE PHILIPPINES

THE TENNESSEE RENEWABLE ENERGY & ECONOMIC DEVELOPMENT COUNCIL (TREEDC), a statewide grassroots renewable energy organization formed by the University of Tennessee Institute for Public Service in 2008, conducted another successful trade visit with its Philippine stakeholders across the Luzon, Visayas and Mindanao this summer.

TREEDC started its International Exchange program with the Renewable Energy Association of the Philippines in 2012. During this recent visit, TREEDC entered into memorandums of agreements of technical assistance and educational capacity building with Catanduanes State University, San Beda College and Central Mindanao during the Philippine Association of Program Implementers Association (PAEPI) Annual Conference in Manila. TREEDC and the UT Municipal Technical Advisory Service (MTAS) also shared best practices in municipal governance with a host of cities across the Philippines. x

TREEDC representatives, including MTAS Municipal Management Consultant Warren Nevad (far left, front row) signed a memorandum of agreement with several universities in The Philippines.

anniversaries

These dates reflect what is referred to in IRIS as the Current Hire Date.

Frances Adams-O'Brien, MTAS, 16 years

Misty Bean, LEIC, 12 years

Michelle Buckner, MTAS, 8 years

Macel Ely, MTAS, 13 years

Elisha Hodge, MTAS, 1 year

Don Johnson, CTAS, 9 years

Carolyn Keith, CTAS, 34 years

Martha Kelley, CIS, 4 years

Mary Ann Moon, CTAS, 16 years

PJ Snodgrass, MTAS, 31 years

Jon Walden, CTAS, 22 years

hirings

CIS	Mary Kate Thomas, Accounting Specialist
CIS	Kim Denton, Economic Development Specialist

recruitments

LEIC	Program Manager (Oak Ridge)
CIS	Technology Accelerator Consultant
CIS	Resource Program Manager
MTAS	Municipal Court Specialist
MTAS	Senior Library Assistant (parttime)
IPS	Vice President

THE UNIVERSITY OF
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105 Student Services Building
Knoxville, TN 37996

calendar

CIS

Oct. 1 Supply Chain Risk Management, Knoxville
Oct. 1 Tennessee Environmental Regulatory Overview (TERO), Jackson
Oct. 6 OSHA 10-Hour General Industry, Knoxville
Oct. 6 Creating Flow & Pull Systems (including Kanban), Greeneville
Oct. 7 Creating Flow & Pull Systems (including Kanban), Knoxville
Oct. 13 A3 Structured Problem Solving, Greeneville
Oct. 14 A3 Structured Problem Solving, Knoxville
Oct. 20 Tennessee Business Retention and Expansion, Chattanooga
Oct. 20 TWI - JI/JR/JM, Greeneville
Oct. 20 8 Hour Site Worker Refresher, Memphis
Oct. 21 TWI - JI/JR/JM, Knoxville
Oct. 21 8 Hour DOT Refresher, Memphis
Oct. 22 16 Hour DOT, Memphis
Oct. 26 Supply Chain Optimization Leadership Overview, Memphis
Oct. 27 KATA (Building Lean Culture), Greeneville
Oct. 27 Supply Chain Risk Management, Memphis
Oct. 28 KATA (Building Lean Culture), Knoxville
Oct. 28 Supply Chain Total Cost of Ownership, Memphis

CTAS

Oct. 6-9 Tennessee County Services Association Conference, Murfreesboro

MTAS

Oct. 1 Municipal Management Academy (MMA03) Planning & Organizing, Bartlett
Oct. 2 MMA07 Communication Skills, Athens
Oct. 7 Cyber Security, Collegedale
Oct. 8 Cyber Security, Knoxville
Oct. 8 MMA08 Motivating Your Workforce, Harriman
Oct. 8 MMA10 Delegation Skills, Greeneville
Oct. 8 MMA05 Human Resource Overview, Bartlett
Oct. 9 MMA06 Workplace Harassment and Workplace Violence, Athens
Oct. 9 MMA03 Planning and Organizing, Athens
Oct. 12 Certified Municipal Finance Officer (CMFO) Payroll, Benefits & Pensions, Memphis
Oct. 13 Cyber Security, Nashville
Oct. 13 Roberts Rules of Order: Maximizing your Meetings, Jackson
Oct. 14 Workplace Violence: A Strategy for Active Shooters, Jackson
Oct. 14 Cyber Security, Jackson
Oct. 14 Roberts Rules of Order: Maximizing Your Meetings, Nashville
Oct. 15 Workplace Violence: A Strategy for Active Shooters, Murfreesboro
Oct. 15 Municipal Court Clerk Class 2015, Collegedale
Oct. 15 MMA04 Performance Management and Positive Discipline, Bartlett
Oct. 15 Roberts Rules of Order: Maximizing Your Meetings, Knoxville
Oct. 16 Municipal Court Clerk Class 2015, Cookeville
Oct. 16 MMA08 Motivating Your Workforce, Athens
Oct. 21 CMFO-Payroll, Benefits & Pensions, Collegedale
Oct. 21 Municipal Court Clerk Class 2015, Johnson City
Oct. 22 Municipal Court Clerk Class 2015, Knoxville
Oct. 22 MMA06 Workplace Harassment and Workplace Violence, Bartlett
Oct. 28 CMFO-Payroll, Benefits & Pensions, Nashville
Oct. 28 IT Security Warrior, Collegedale
Oct. 29 IT Security Warrior, Knoxville
Oct. 29 MMA07 Communication Skills, Bartlett

NAIFEH CENTER

Oct. 18-23 Tennessee Government Executive Institute Week 2, Knoxville