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2011 Extraordinary Customer Service



Teresa Winters
Teresa Winters is budget director for the Office of Development and Alumni Affairs and serves as the backbone for development staff who are constantly out on the road building relationships. However, she goes above and beyond her formal job description. During a transitional period, when the department was left with no one to handle travel reimbursement (an extremely time-consuming responsibility), Winters simply stepped up and said that she would handle it. And she did.
Teresa performs her job with great sensitivity and empathy to her coworkers. She maintains a positive attitude and is a great resource to her colleagues.

Extraordinary Customer Service award is bestowed to staff members who excel in their jobs and in their working relationships. The majority of university employees are caring individuals who get along well with visitors, students, and co-workers. Some staff members surpass even that standard, so UT acknowledges the standouts with the Extraordinary Customer Service award.

2011 Honors

- Highest Honors
- Diversity and Campus Environment Awards
- Outreach and Service Awards
- Research and Creative Achievement Awards
- Student Awards
- Teaching Awards

Previous Winners

- 2010 Award Recipients
- 2009 Award Recipients
- 2008 Award Recipients
- 2007 Award Recipients

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