



March 25, 2025

Dr. Kevin Sightler
Substantive Change Office
SACS Commission on Colleges
1866 Southern Lane
Decatur, GA 30033

Re: Notification – New Program – Undergraduate Certificate in Human Interaction and Intelligent Systems

Dear Kevin,

Please accept this letter as notification of a new program, the undergraduate certificate in Human Interaction and Intelligent Systems, beginning August 18, 2025.

The undergraduate certificate in Human Interaction and Intelligent Systems, with 25% new course content, will be offered as an add-on or stand-alone program. This program will be offered face-to-face at the main Knoxville campus, as well as online. (The institution has been approved for online delivery since 1998). Please contact me if you need more information.

Sincerely,

Heather Hartman
SACSCOC Liaison

Cc: Donde Plowman, Chancellor
John Zomchick, Provost and Senior Vice Chancellor
Beth Avery Foster, Vice Provost for Academic Affairs
Ozlem Kilic, Dean, College of Emerging and Collaborative Studies (CECS)